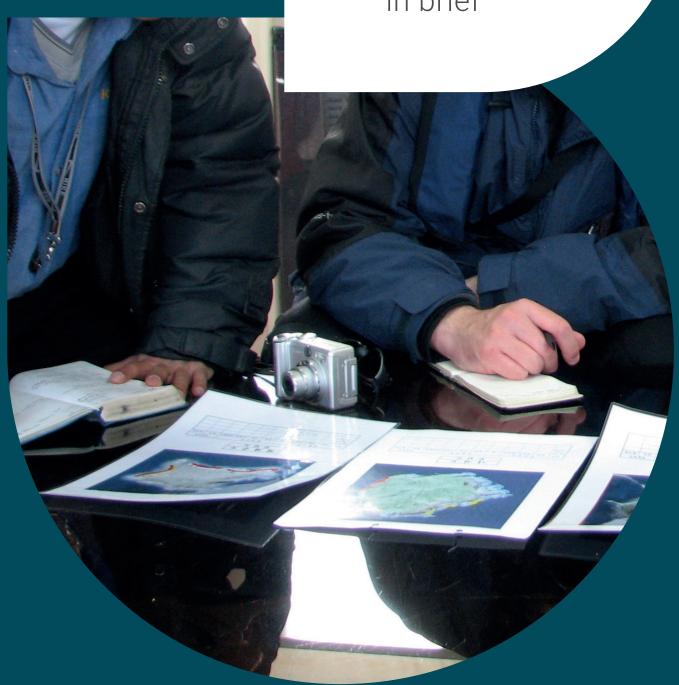


The IOPC Funds are two intergovernmental organisations (the 1992 Fund and the Supplementary Fund) which provide compensation for oil pollution damage resulting from spills of persistent oil from tankers.

Compensation and Claims Management

The process in brief



## Compensation and Claims Management

The process in brief

Pollution damage suffered from an oil tanker (persistent oil) in a 1992 Fund Member State





Submission of claim (online, by email, in paper form) via either:

## IS MY CLAIM ADMISSIBLE FOR COMPENSATION?

Before submitting a claim, make sure you can answer yes to the following questions:

- Have you already actually suffered the expense, loss or damage?
- Does the expense relate to measures taken following the incident which are reasonable and can be justified?
- Was the expense, loss or damage caused by contamination resulting from the spill?
- Can you reasonably link the cause of the expense, loss or damage covered by the claim to the contamination caused by the spill?
- Can you quantify the loss you have suffered?
- Can you prove the amount of your expense, loss or damage and supply appropriate documents or other evidence?



1992 Fund Secretariat



Shipowner's insurer



Local Claims Office, if established



Claimant satisfied with evaluation and accepts offer of compensation







Claimant unsatisfied with evaluation



Payment made/ claim settled



Additional information must be presented to support claim



If unresolved, court action to be brought within three years of damage occurring

For further information please visit the website: www.iopcfunds.org