



International Oil Pollution
Compensation Funds

Fonds internationaux
d'indemnisation pour les
dommages dus à la pollution
par les hydrocarbures

Fondos internacionales
de indemnización de daños
debidos a contaminación por
hidrocarburos

4 September 2023

PRINCESS EMPRESS

INFORMATION FOR CLAIMANTS

The Shipowners' Club and the IOPC Funds are pleased to report that the collection of claims in Oriental Mindoro and Caluya (Semirara and Liwagao) has been completed as of 1 September 2023. They are also pleased to confirm that the first claims for compensation submitted to the joint Claims Submission Office have been reviewed by the Shipowners' Club and IOPC Funds' experts and the process for the payment of compensation to eligible payments will commence on 5 September 2023. The Claims Submission Office will assist with this process. **It should be noted that no cash or cheques will be handed out and that the Claims Submission Office does not hold any cash or cheques.**

It should be noted that any assessment/offer provided in respect of eligible fisheries claims at this stage is only **provisional** and a final assessment is currently being conducted which will take into account the entire period of losses that claimants have suffered during the fishing ban. **Consequently, claimants who have already filed a claim, are not required to submit an additional claim for another period of losses.**

Given the large number of claimants, the Claims Submission Office will work closely with barangay captains and inform them of the list of eligible claimants.

Eligible claimants will then be contacted by their barangay captains and will be invited by the Claims Submission Office for an information day at the Capitol, Calapan City (**only for Calapan eligible claimants**) or at barangay halls (**for eligible claimants residing in said barangay**), during which information will be given on the assessment of their individual claim, the payment procedure and the requirements. Eligible claimants will be invited to consider the assessment/offer made to them and to make a decision on whether they wish to accept a payment for the amount stated on their letter of assessment, pending the final assessment of their losses or whether they prefer to wait for the final assessment.

Following the information day, eligible claimants wishing to accept the offer made to them will be invited to attend a separate event for their tracking number collection at the Capitol (**only for Calapan eligible claimants**) or at barangay halls (**for eligible claimants residing in said barangay**). The Claims Submission Office will provide them with a tracking number which will allow them to collect their provisional compensation at a remittance centre from the list which will be given to them. They will also be provided with a release document which they will be asked to date and sign.

For those individuals who have claimed but are not on the list of eligible claimants, the assessment of their claims is still ongoing, and they will be informed of the outcome of their claim as soon as the assessment is complete.

For those individuals who have not yet had the opportunity to submit their claim, they can visit the Claims Submission Office by appointment, by calling on Smart 0921335706 or Globe 09276093910, or by email at

CSO_PE@iopcfundsclaims.org. A small team will also be present during the information day and tracking number collection event to conduct interviews.

It should be noted that the Claims Submission Office is not involved in any decisions regarding offers of compensation. Concerns or queries can, however, be raised to the Claims Submission Office, who will relay the information to the Shipowners' Club and the IOPC Funds.

As noted above, the Claims Submission Office will not be involved in physical payment. Claimants will be requested to visit their nearest Western Union branch or its partner agencies to collect their monies by presenting an acceptable form of ID and their tracking number. Information regarding the satisfactory evidence required and the locations of Western Union or its partner agencies, will be provided by the Claims Submission Office during the dedicated information day and tracking number collection event.

The Shipowners' Club and the IOPC Funds would like to thank claimants and local authorities for their patience and understanding throughout this process.

Further information regarding the latest developments in the incident can be found at: www.princessempressinformationcentre.com

Specific information for claimants, including claim forms, which are available in both English and Tagalog, can be found at www.iopcfunds.org/princess-empress-information-for-claimants/.
